



**Health care made simple**  
**Well-being resources and support**  
**with a personal touch**

ORACLE

 UnitedHealthcare®



## Advocate4Me

With a busy schedule, making good health a priority can be challenging. Advocate4Me can make it easier and save you time. Speak directly with experts who can help you

- Understand how your benefits work and get to the bottom of claims and benefit issues
- Figure out how to manage health conditions such as high blood pressure, high cholesterol, diabetes, or back pain
- Locate doctors, specialists, and facilities
- Reach your well-being goals such as losing weight, quitting smoking, or better managing stress

Call **+1.866.672.2511**, 8:00 a.m. – 8:00 p.m. local time (Monday – Friday).

Or, call 24x7 and say “speak with a nurse” to

- Find the most affordable care for your situation, such as when your baby has a fever at 2:00 a.m.
- Learn self-care tips to deal with an illness

## If UnitedHealthcare calls you

If a nurse contacts you, answer the call. You may be surprised by the tips and information available to you. To protect the privacy of your personal information, you’ll be asked a few questions to confirm your identity. You may receive a call if

- You have a chronic medical condition
- You were recently hospitalized
- You are pregnant

## UnitedHealthcare App

**Download the UnitedHealthcare app to access your benefits and get help anytime, anywhere.**

View your virtual health plan ID card, check claim updates, find physicians and facilities, estimate costs, and get answers to your questions.



## Behavioral Health

If you or someone in your family is facing depression, anxiety, substance use, an eating disorder, or other mental health condition—your Optum Behavioral Health benefit is here for you.

Your Behavioral Health benefit offers

- An extensive network of providers around the country
- Applied Behavior Analysis (ABA) therapy
- Faster access to care
- Individually tailored treatment plans

Call **+1.866.728.8413** to speak with a behavioral health advocate, or visit **liveandworkwell.com**, access code **228485**.

## Employee Assistance Program (EAP)

Get confidential assistance with medical, personal, financial, or emotional concerns. Master’s-level specialists are available 24x7 to help with depression, stress and/or anxiety; parenting and family concerns; substance use and recovery; and more.

As part of the program, you receive 10 free counseling sessions per concern, per year with a mental health specialist, either face-to-face or virtually. This benefit is available to you and your eligible family members—even dependents not covered on your medical plan.

To access the Employee Assistance program, call **+1.866.728.8413** or visit **liveandworkwell.com**, access code **228485**.

## Calm Health

Get access to some of the Calm app’s best content and much more with Calm Health. Available at no cost to you. It’s packed with content written by psychologists, provides personalized recommendations based on your goals, includes guided meditations, sleep stories, soothing soundscapes and more.

Find Calm Health on your homepage by visiting **liveandworkwell.com** and browsing as a guest with your company access code **228485**, or simply scan the QR code below.

- ➔ If you don’t have an Oracle UnitedHealthcare medical insurance plan, you can access Calm at no cost to you. Find Calm by visiting **liveandworkwell.com** and browsing as a guest with your company access code **228485**.





**myuhc.com®**

Manage your benefits and health care at **myuhc.com**.

- Track claims and expenses
- Find network providers, care centers, and pharmacies including doctors who've met quality and cost efficiency guidelines through the UnitedHealth Premium® designation program
- Refill prescriptions
- Estimate health care costs

## Maternity and fertility support

If you're expecting, get help throughout pregnancy and delivery. Enroll in the Maternity Support Program by calling an advocate at **+1.866.672.2511** to speak to a nurse, get information to help you identify health risks, and more.

If you're dealing with fertility issues, enroll in the Fertility Solutions program at **+1.866.774.4626** for guidance and care. A fertility nurse will give you information on the causes of infertility, help you find high-performing in-network specialists and help you best use your health benefits.



## Preventive care

Regular preventive care visits and health screenings help you learn your current health status and may help identify potential health issues before they become more serious. Wondering which checkups, immunizations, and screenings you may be due for? Call Advocate4Me or visit <https://www.uhc.com/health-and-wellness/preventive-care>.

Common preventive care and screenings may include

- Annual wellness exam
- Measurements of your weight, blood pressure, glucose (blood sugar), and cholesterol
- Immunizations vaccines, such as flu shots
- Well-baby and well-child visits
- Osteoporosis screening
- Cancer screenings, such as breast, colorectal, and cervical
- Tobacco use and sexually transmitted disease screening
- Healthy diet, physical activity, and depression screening

**Preventive care may be covered at 100%\*\***

Certain preventive health services will be covered based on age, gender, and other factors without cost sharing (100% without charging a co-payment, deductible, or co-insurance), as long as you receive these services from a network provider\*\*. If you are receiving treatment due to a symptom or an existing illness, the services provided usually won't be considered or covered as preventive care. Be sure to check your benefit plan for specific coverage details.

*\*\*Preventive care is determined by age and gender*

## Virtual care

Specialized care at your fingertips—virtual care is accessible from anywhere, at your convenience. Access virtual care for urgent care, primary care, and specialty care, eliminating the inconvenience of travel and waiting rooms.

Meet online with a specialist for these conditions and more

- Dermatology
- Gastroenterology
- Migraine care
- Sleep conditions
- Speech therapy
- Women's health\*

*\*"Women's health" is a broader term used to describe conditions, services or supportive programs and resources, not to describe those supported. UnitedHealthcare provides supportive resources for all eligible individuals, regardless of gender identity or expression.*

Visit **myuhc.com/virtualcare** or download the UnitedHealthcare app to get started.

## Complex health conditions

Nurses who specialize in these areas are available to answer your questions and direct you to providers and treatment centers

- Cancer
- Kidney disease
- Infertility
- Neonatal care
- Congenital heart disease
- Transplants

Call Advocate4Me at **+1.866.672.2511** to get started.

## Lantern

Planning a surgery? Lantern connects you with a high-quality network of surgeons and facilities and offers dedicated concierge support to help you through every step. From finding a qualified provider to scheduling appointments and coordinating logistics related to certain aspects of your care. Using Lantern may also help you save on deductibles, copays, and coinsurance.

Covered procedure categories include

- Bariatric
- Cardiac
- Gynecologic
- Ear, nose & throat
- Orthopedic
- Spine
- General surgery
- Pain injections

Contact Lantern for details at **+1.833.916.3836** or visit [lanterncare.com/oracle](https://lanterncare.com/oracle)

## 2nd.MD

Connect with leading, board-certified doctors nationwide for a second opinion via video or phone—at no cost—through 2nd.MD. 2nd.MD provides expert education and guidance regarding

- New diagnoses
- Surgeries or procedures
- Ongoing chronic conditions
- Questions about treatment plans and medications

Access the **UnitedHealthcare app (“myuhc”)** and search for the 2nd.MD tile to get started.

**Learn more about the programs and services available to you at no additional cost through your health plan:**

Contact Advocate4Me today.

Call **+1.866.672.2511** or visit [myuhc.com](https://myuhc.com)

Visit <https://oracle.sharepoint.com/sites/united-states-benefits/SitePages/Health-and-well-being.aspx> to access Oracle’s well-being programs and resources available to Oracle employees and eligible family members.



## Hinge Health

If you are struggling with joint or muscle pain, consider Hinge Health—a digital clinic for joint and muscle care. Get access to a personalized exercise program and your own care team to help you overcome joint and muscle pain. Hinge Health includes care for

- Neck and upper back
- Elbows, forearms, wrists and hands
- Pelvic region
- Calves and shins
- Shoulders
- Lower back and hips
- Thighs and knees
- Ankles and feet

Visit [myuhc.com](https://myuhc.com) and search for the Hinge Health tile to get started.

## Teladoc: 24x7 virtual visit urgent care & diabetes management services

### 24x7 virtual visit urgent care\*

Connect with a provider by phone or video through [myuhc.com](https://myuhc.com) or the UnitedHealthcare app. Providers can treat a wide range of health conditions (and may prescribe medication if needed), including

- Cough/sore throat
- Fatigue/weakness
- Congestion/sinus pain
- Difficulty sleeping
- Headache
- Fever
- Loss of appetite
- Nasal discharge

*\* See the UnitedHealthcare app for cost information*

### Diabetes management

Through advanced technology and personal coaching, Teladoc can help you manage diabetes or help you improve your habits to lower your risk of developing type 2 diabetes, at no cost to you.

Track your health trends to work toward reaching your goals, and access tips, insights, personalized lessons and more, available through the myuhc app.

Access the **UnitedHealthcare app (“myuhc”)** and search for the Teladoc tile to get started.



*This content is provided for informational purposes only and does not constitute medical advice. Always consult your doctor about any decisions regarding medical care. The services outlined here do not necessarily reflect the services, vaccines, screenings or tests that will be covered under your benefit plan. Always refer to your plan documents for specific benefit coverage and limitations or call the toll-free member number on your health plan ID card. Certain procedures may not be fully covered under some benefit plans.*

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**This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room.** The information provided through this service is for your information only. It is provided as part of your health plan. Program nurses and other representatives cannot diagnose problems or suggest treatment. This program is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This is not an insurance program and may be discontinued at any time.

Certain preventive care services are provided as specified by the Patient Protection and Affordable Care Act (ACA), with no cost sharing to you. These services are based on your age, gender, and other health factors. UnitedHealthcare also covers other routine services that may require a co-pay, co-insurance, or deductible. Administrative services provided by UnitedHealthcare Services, Inc. or their affiliates.

**Advocate services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room.** The information provided through advocate (Advocate4Me) services is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches, and other representatives cannot diagnose programs or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Advocate services are not an insurance program and may be discontinued at any time. Please discuss with your doctor how the information provided is right for you.

For a complete description of the UnitedHealth Premium designation program, including details on the methodology used, geographic availability, program limitations, and medical specialties participating, please see **myuhc.com**.